

NWO-CM Cell ,
BSNL Corporate office
115, 1st Floor,
Bharat Sanchar Bhawan,
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. MOB-1/Fraud-2011/22

Dated September 26, 2011

To

All CGMs Telecom Circles / Metro Districts, BSNL

Oct 4th, 2011

Subject :- Fraudulent use of high cost ISD Routes

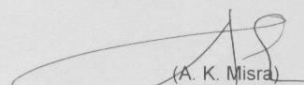
It has been reported that post paid mobile numbers are being used for generating traffic to high cost countries from within LSA or while in roaming. As such it is reiterated as follows:

2. Postpaid mobile numbers with ISD facility to be given with due care. Refer to BSNL CO letters as under in this regard, which are available on BSNL Intranet.

- a) Letter No. MOB-1/ Fraud-2006-07/73 dated: 22-08-2007 with subject "Amendment to "Guidelines to check fraudulent activities in CMTS network"- provision of Conference facility to ISD subscribers".
- b) Letter no. No. MOB-1/ Fraud-2009/42 dated: 24-07-2009 with subject "Amendment to "Guidelines to check fraudulent activities in CMTS network"- provision of Conference facility to ISD subscribers".
- c) Letter no. No. MOB-1/ Fraud-2011/08 dated: 27-04-2011 with subject "Amendment to "Guidelines to check fraudulent activities in CMTS network"- provisioning of ISD and International Roaming facility to subscribers - regarding".
- d) Letter no. MOB-01/ Fraud-2011 dated: 03-05-2011 with subject "Approval of ISD & International roaming facility (ies) "

3. Further it is reiterated that HUR and reports generated by FMCC regarding high usage should be monitored regularly and action taken accordingly. BSNL CO letter no. MOB-1/Fraud-2011/15 dated 30-08-2011 with subject "Use of FMCC for Fraud Detection and Prevention in Mobile Network" should also be referred which is available on BSNL Intranet.

4. This issues with the approval of GM (NWO-CM), BSNL Corporate Office.


(A. K. Misra)
AGM (CME)
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Copy to :

- (1) CMD / Dir. (CM) BSNL CO, New Delhi
- (2) Sr. GM (CMTS) Nodal Centre Pune / Trichy / Chandigarh / Kolkatta
- (3) Sr. GM(RA) / GM(VAS) / GM(F-CM) / GM(PP-CM) BSNL CO